

Dear Local resident,

We have valued your concerns that you have raised and we are more than happy to minimize/avoid them in line with the licensing Act 2003.

Taking your concerns and points seriously, we have changed our opening hours recommended by the Local police, the licensing Authority and the noise team. I have accepted the condition given by all authorities.

## **Public Nuisance**

We totally understand the concern that you have raised in regarding the existing problems.

The Restaurant is going to be Full service restaurant offer sit-down table service where people pay to sit and eat hot meals that are cooked on our kitchen.

In the morning we serve English and Continental breakfast.

We would like our restaurant to be a quiet place where our customers can enjoy their food without any problems peacefully.

We have put in place the following measures to minimize/control public Nuisance which was agreed by the noise team on her visit.

- 1. All music and amplified sound shall be kept to background levels**
- 2. Notices shall be prominently displayed requesting customers to leave the area quietly.**
- 3. Alcohol only be consumed on the premises while being seated at a table.**
- 4. The outside frontage shall be swept and cleared of any rubbish and smoking litter associated with the business towards the end of trade each evening**
- 5. The collection of refuse shall be restricted to the hours between 07:00 and 23:00 Monday-Saturday. No waste collections shall be made on a Sunday or Bank Holiday.**
- 6. Customers will not be permitted to take drinks outside of the premises onto the steps or the pavement .**
- 7. No more than 2 patrons, at any one time, shall use the frontage of the premises to smoke after 21:00hrs until closing. Signage shall be displayed to advise customers of this.**
- 8. Exterior lighting shall be directed away from residential properties so as not to cause a nuisance.**
- 9. There will be No Vertical drinking and we only serve drink with table hot meal.**

## **Crime and Disorder**

Again we have valued your concerns and in line with the licensing objectives under licensing Act 2003, we communicated with the local Police and we agreed with their condition given to us to avoid/minimized Crime and Disorder in the area.

We are not a drink establishment or a bar where serve alcoholic beverages only. Having communicate with local Police officer we have removed **off sales**

**Also we have the following list protective measures in place to minimize your concerns in line with the licensing objectives.**

**1. Clear and prominent signage will be displayed at the entrance/exit highlighting:**

**(a) CCTV in operation.**

**(b) Challenge 25 Proof of Age Scheme in operation.**

**(c) Residential Area: Please be respectful of our neighbours and leave quietly.**

**(d) Islington is a Controlled Drinking Zone. Drinking in the street is not permitted.**

**(e) Co-operation with the premises' search policy is an absolute condition of entry.**

**(f) Maximum venue capacity will be maintained at the level dictated by said risk assessment, as**

**3. All staff members engaged in selling alcohol on the premises shall, upon induction and every 12 months thereafter, receive training pertinent to the Licensing Act.**

**• Identifying attempts by intoxicated persons to purchase alcohol**

**• Identifying signs of intoxication.**

**4. Management and staff shall ensure that persons leaving the premises conduct themselves in an appropriate manner.**

**5. The sale of alcohol at the premises shall be ancillary to the premises primary operation as a**

**café/restaurant, whereby a full menu of hot and cold meals, freshly prepared on the premises, shall be available at all times the venue is open for licensable activities.**

**6. The licensee shall train and instruct the management and staff to prevent the admission of, and ensure the immediate and orderly departure of: any and all persons who appear to be drunk and/or disorderly**

**7. The management shall monitor the CCTV regularly through the premises hours of operation, to assist in deterring and detecting any possible crime or anti-social behaviour.**

**8. The premises licence holder shall ensure that any patrons smoking outside of the premises do so in an orderly manner and are regularly monitored by staff so as to ensure that there is no public nuisance or obstruction on the public highway.**

Finally we/Restaurant owner would like to invite you to discuss any other concern that you may have.

Kind Regards

Tewodrose Gebremedim